

LOW COST INTERNET ACCESS AND TECHNOLOGY

Free Xfinity WiFi hotspots

These hotspots are normally located in business areas, retail locations and transit areas. To find your nearest hotspot, enter your zip code at <https://wifi.xfinity.com/>. Once you are at the hotspot location, follow the instructions at [xfinity.com/wifi](https://www.xfinity.com/wifi) to join the hotspot.

Xfinity Internet Essentials

<https://www.internetessentials.com/apply>

A program for families and other low-income households who currently do not subscribe to Internet at home. New customers will receive two months of complimentary Internet Essentials service (taxes excluded). After promotion, program is \$10/month. They also offer a computer subsidy that offers a brand new Dell with Microsoft Office Suite already pre-installed for approximately \$150.

Summit School District School Parking Lots

Summit School Districts have Wifi options for enrolled students. Families can contact their local school for more information

Summit County Library Parking Lots

You may be able to access the library's free Wifi network, WISC, if you are parked near a library building.

TECHNOLOGY USE

Zoom tutorial videos in English: <https://bit.ly/3euHxY0>

Zoom tutorial videos in Spanish: <https://bit.ly/2RMk8r2>

Teach Parents Tech (51 how-to videos from Youtube)
<https://www.youtube.com/playlist?list=PLAE6B03CA849AD332>

Common Sense Media, Parents Ultimate Guides (including Instagram, YouTube, and other applications)
<https://www.commonsensemedia.org/parents-ultimate-guides>

FreedomPop

<https://www.freedompop.com>

Low cost and free internet

EveryoneOn.org

Find Low-Cost Internet Service and Computers in Your Area

English: <https://www.everyoneon.org/find-offers>

Español: <https://www.everyoneon.org/find-offers-esp>

Toolkit for working with parents:

<https://www.everyoneon.org/digital-tool-kit>

PCs for People

PCs for People has distributed over 115,000 computers since 1998. Through this site, we are proud to offer quality refurbished desktops, laptops, internet and accessories to thousands of individuals and non-profits.

<https://pcsfurbished.com/sales/salesHome.aspx>

Lifeline Support for Affordable Communications

[fcc.gov/consumers/guides/lifeline-support-affordable-communications](https://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications)

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline provides subscribers a discount on monthly telephone service, broadband Internet access service, or voice-broadband bundled service purchased from participating providers.

Common Sense Media, Parents Need to Know:

<https://www.commonsensemedia.org/parent-concerns>

Consejos sobre medios y tecnología para tu familia:

<https://www.commonsensemedia.org/latino#>

Technology at Home:

<https://www.colorincolorado.org/technology-home>

Tecnología en el Hogar:

<https://www.colorincolorado.org/es/families/tecnolog%C3%ADa-en-el-hogar>

WIRELESS CARRIERS

Many wireless carriers are offering unlimited data to customers with metered plans and have other assistance options in place. Contact your carrier for how this may affect you, or check their website for the latest details. We've gathered some details, but these are changing frequently and we recommend checking with your specific carrier to confirm all offers and details.

Hotspots

Most wireless carriers offer portable WIFI devices that use their networks. The hotspot only works as well as the coverage in that area. If your phone signal is very weak a hotspot may not work well but may allow enough capability for students to still learn online. Nearly all smartphones are able to act as a hotspot, but you may have to change/update your plan to activate the option. Contact your cell phone carrier to become familiar with your plan and find out about using a hotspot.

Sprint

<https://www.sprint.com/en/landings/covid-19.html>

- Providing Unlimited data for 60 days to customers with metered data plans (effective 3/18)
- Giving 20 GB of free mobile hotspot to customers with hotspot-capable devices (effective 3/18)
- Waiving per-minute toll charges for international long-distance calls from the U.S. to CDC- defined Level 3 countries (effective 3/17)

T-Mobile

<https://www.t-mobile.com/brand/ongoing-updates-covid-19>

- All current T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data for the next 60 days (excluding roaming).
- Providing T-Mobile and Metro by T-Mobile customers on smartphone plans with hotspot data an additional 20GB of mobile hotspot/tethering service for the next 60 days.
- Working with Lifeline partners to provide customers extra free data up to 5GB of data per month over the next two months.

AT&T

<https://www.att.com/help/covid-19/>

- Suspended all broadband usage caps for all of their customers.
- Automatically increasing mobile hotspot data by 15 GB per line for all postpaid unlimited plans that already have mobile hotspot data included.

Verizon

<https://www.verizonwireless.com/support/covid-19-faqs/>

- No data caps on its Fios home, 5G Home and DSL home broadband services, or on its wireline business broadband services.
- Automatically adding 15 GB of mobile hotspot data to nearly all plans that already include mobile hotspot data, to be used between 03/25/2020 and 04/30/2020.

TECH TIPS FOR ENGLISH LANGUAGE LEARNERS

- **Adjust Language Display Settings on Websites:** Many of the major social media websites have settings, typically located at the bottom, where display language can be changed. The Facebook setting is located in the footer of one of the columns, where commonly used languages are displayed horizontally. A drop-down menu in the bottom-right corner of the footer lets you expand beyond the common languages.
- **Change a Device Language:** You can change the display language via **Settings > Language & Input > Language** on Android, and via **Settings > General > Language & Region > iPhone Language** on iOS/iPhone.
- **Open Pages Using Google Chrome:** If you use Chrome as your web browser, there is a built-in translator that checks the language of pages after loading — if a language different from Windows' system language is detected, an icon appears in the address bar that allows you to translate the entire page.

INTERNET SAFETY

- Good Digital Parenting While Staying at Home: <https://www.fosi.org/>
- iKeepSafe Spanish videos: <https://www.youtube.com/playlist?list=PL6A999FFC43A7091C>